

dropcut & juicy

groove

Flex

shave. trim. style.



user manual

www.dropcutandjuicy.com

1. product overview

thank you for choosing our all-in-one trimmer. this personal care device is designed for efficient and comfortable grooming. please read this instruction manual carefully before use to ensure optimal performance and safety.

2. key features

one-speed operation: easy and reliable shaving.

slide switch: convenient and intuitive. plug-and-play: USB type-c charging for easy operation. indicator lights: intuitive display of battery and charging status.

- compact design: lightweight and easy to handle.

3. indicator light instructions

discharging:

- blue light stays on during operation.
- red light flashes once per second when voltage is below 3.2v.
- red light flashes 5 times, then shuts down automatically when voltage drops below 3.0v.

charging:

- red light stays on during charging.
- blue light stays on when fully charged.

4. how to use

1. ensure the razor is fully charged. the blue light will indicate a full charge.

2. press the power switch to turn on the device.

3. gently move the razor over the skin in the desired areas for a smooth shave.

4. after use, turn off the device and clean the blades as per maintenance instructions.

5. maintenance and care

- **cleaning:** use a dry cloth or gentle brush to clean the razor after each use. avoid immersing the device in water.

- **storage:** store the device in a dry and cool environment when not in use.

- **battery care:** charge the battery fully before storing the device for long periods.

5. troubleshooting issue

issue

device not turning on

solution

check the battery status or charge it.

insufficient performance

ensure the blades are clean and unobstructed.

indicator lights not working

verify if the device is powered on or charging.

this warranty is subject to following terms:

1. the warranty is given only to original purchaser of the product.
2. the warranty will be applicable for 6 months from date of original purchase or 12 months from date of import as mentioned in the import sticker on the box whichever is earlier.
3. the customer has to present proof of purchase/invoice for claiming any warranty.
4. for the entire warranty period, nu republic or its authorized representative will at their discretion repair replace defective product. repair or replacement may involve the use of the same or equivalent reconditioned unit.
5. dropcut & juicy will return the repaired product or can replace it with another same or equivalent product to the customer in full working condition all replaced & faulty parts or components will become property of dropcut & juicy
6. the details of the service locations can be taken from our service helpline, it is the responsibility of the customer to bring the product to the dropcut & juicy service location at his/her own risk and expenses.
7. for any product repaired or replaced during warranty period, the repaired or replaced product shall continue to be within period of the original product
8. for any product repaired or replaced during warranty period, the repaired or replaced product shall continue to be within warranty period for the remaining time of the original warranty period of the original product.
9. in case a service centre is not available at customer location, the customer will have to courier the product to nearest Nu World service centre at his own cost.
10. one way courier cost from customer end to service centres would be borne by customer & dropcut & juicy will bear the return courier/ shipment delivery cost from service centre to customers across all regions.

who pays for what

dropcut & juicy will pay all labour and material expenses for all repairs covered by the warranty. the customer is responsible for transporting the product for repair or arranging for its transportation and for payment of any initial shipping charges. dropcut & juicy will pay the return shipping charges if repairs are covered by the warranty.

the warranty will not be applicable under the following circumstances:

the product code/serial number or warranty seal been removed, erased defaced altered or is illegible deterioration of the product due to normal wear use other than in accordance with the user manual rough handling. ingress of /exposure to any kind of liquid(water, sweat, beverages, oils etc.), exposure to moisture, dampness or exposure to extreme environmental conditions corrosion, unauthorized repairs, unauthorized spare parts usage accidents, forces of nature or other actions beyond reasonable control of nu republic unless the defect was caused directly by defects in material or workmanship.

the warranty will also not cover any physical damage to surface of the product but not limited to scratches on the body parts. as defects caused by the fact that the battery has been short circuited or by the fact that the seals of the casing or any evidence of tampering or the product is used for equipment other than for which it is certified.

intended use / liability - dropcut & juicy does not accept any liability from any damage arising out of misuse of the product as prescribed by this user manual.

Process To be Followed to Claim Warranty

- The customer will raise an escalation by mailing hello@dropcut&juicy.com, or call our helpline 88262 57630.
- The customer will ship the product, the accessories, the original box, and the original sales invoice.
- The After Sales Service Centre will receive the product and check the product for any abuse, damage, scratches, breakages wear and tear.
- Once approved, the Authorized Service Centre Will send a repaired/replacement product Free of Cost to the customer. In absence of same product, a similar product may be offered to the customer.

FOR ANY CLAIM UNDER THE WARRANTY IS SUBJECT TO NOTIFICATION TO DROPCUT & JUICY FOR THE ALLEGED DEFECT WITHIN A REASONABLE TIME OF IT OCCURRENCE AND IN NO EVENT NOT LATER THAN EXPIRY OF WARRANTY PERIOD.

DROPCUT & JUICY/ AUTHORIZED PARTNER WILL NOT BE RESPONSIBLE FOR ANY KIND OF LOSSES - DIRECT OR INDIRECT RESULTING DUE TO ANY LOSS OF CUSTOMER DUE TO NON-FUNCTIONING. DROPCUT & JUICY OBLIGATION UNDER THIS WARRANTY SHALL BELIMITED TO REPAIR OR PROVIDING REPLACEMENT OF PARTS ONLY THE MAXIMUM CLAIM ENTERTAINED BY NU REPUBLIC WILL BE SUBJECT TO MAXIMUM RETAIL PRICE OF THE PRODUCT OR PURCHASE PRICE (AS PER INVOICE) WHICH EVER ONE IS LOWER

For detailed terms and conditions please visit our website www.dropcut&juicy.com or mail us at hello@dropcut&juicy.com. We are also reachable on our Helpline Number: 8826257630.

Working Hours: Monday to Friday 10:00 AM-5:30 PM
(Except national and public holidays)

In event of any unforeseen circumstances, there is unavailability of certain spare parts, prevailing depreciation rules will be binding on the purchaser at accept as a commercial solution in lieu of repairs

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